



NICE[®]

NICE IN POLICING

Solving Information Management Challenges for
Emergency Communications and Investigations

DIGITAL TECHNOLOGY IS Transforming Policing

EMERGENCY COMMUNICATIONS CENTERS AND POLICE DEPARTMENTS EVERYWHERE ARE INVESTING IN DIGITAL INITIATIVES – BUT FEW OF THEM ARE ACHIEVING THEIR FULL POTENTIAL.

EMERGENCY COMMUNICATIONS GETS MORE COMPLICATED

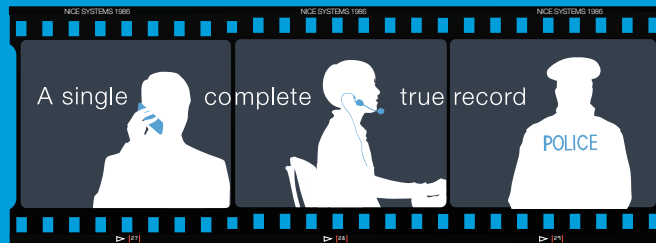
Digitization paved the way for citizens to report incidents anytime, anywhere – by calling and sending photos, videos and texts from their smart phones, making emergency communications management more complicated.

The Internet of Things, Next Generation 911 and FirstNet will accelerate this trend to both enhance and complicate emergency communications.

All these interactions need to be captured, managed, synchronized and put into context to understand and evaluate the decisions and actions of emergency communications centers and first responders.



NICE® Inform



NICE INFORM: INDUSTRY-LEADING DIGITAL EVIDENCE MANAGEMENT FOR EMERGENCY COMMUNICATIONS

NICE Inform was introduced in 2007 to meet these needs. Since then, it's been continuously enhanced so that today NICE Inform is the industry-leading digital evidence management solution for emergency communications.

NICE Inform provides **a single complete, true record and reconstruction** of the interactions between citizens, emergency communications centers and first responders around an incident. It gives emergency communications leaders better insight into how to improve their service to the public.

INFORMATION SILOS: UNINTENDED CONSEQUENCE OF DIGITAL POLICING INITIATIVES

Working with so many police departments on their emergency communications information management challenges, we realized that we could also help address similar challenges facing investigators.

Police departments have been investing in digital policing initiatives to solve specific problems. Each of these initiatives typically involves a new proprietary system. While these have undoubtedly helped improve public safety and police operations, they've also had the unintended consequence of creating digital silos – unconnected, proprietary systems – that make it more challenging than ever for investigators to collect, analyze and share evidence.

Investigators today spend too much time identifying, collecting and copying digital evidence from siloed sources. They lack the tools to organize and make sense of what they do collect – to put together the who, what, where, when and why of their cases. Sharing cases with other investigators, agencies and prosecutors is manual and time-consuming.

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NICE INVESTIGATE: FIRST DIGITAL POLICING SOLUTION FOR INVESTIGATORS

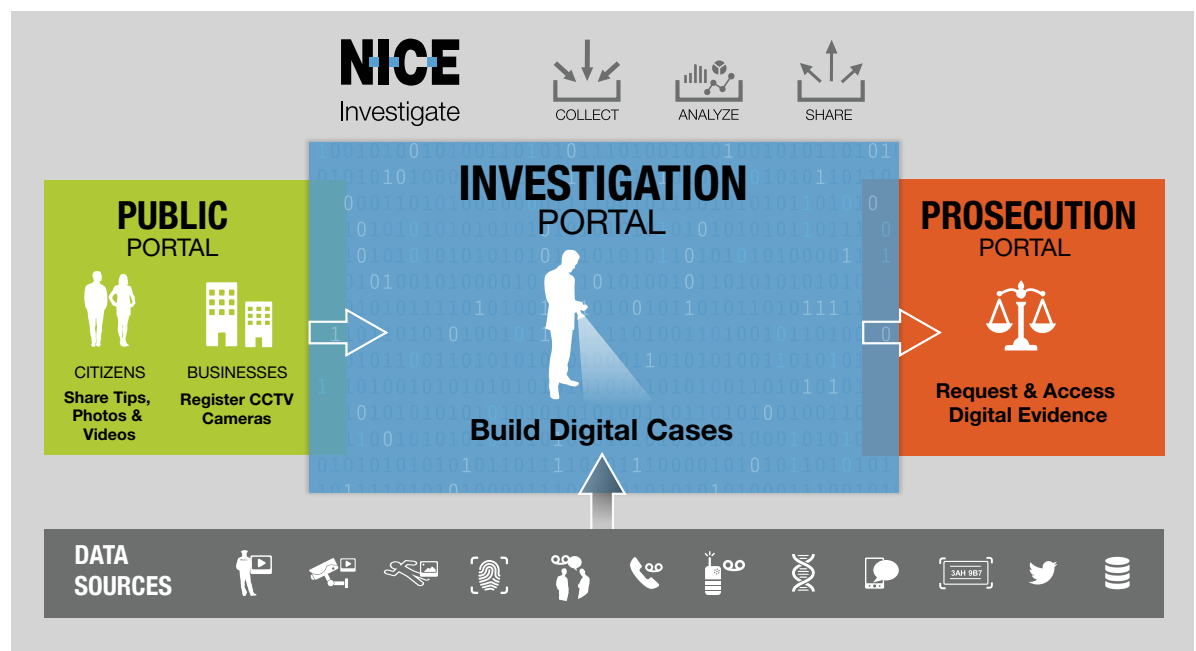
NICE Investigate automates and expedites the entire investigation process, helping close cases faster and increasing successful prosecutions. It helps investigators collect, analyze and share evidence. Manual, time-consuming evidence collection and sharing processes are replaced with automated workflows. Powerful visualization tools help investigators analyze the who, what, where, when and why of their cases.

NICE Investigate has four major components: the data sources that it connects to, the public portal, the investigation portal and the prosecution portal.

NICE

Investigate

Helps close more cases faster



NICE Investigate integrates content from most existing applications and data sources including:

- Computer-aided Dispatch (CAD) systems
- Record Management Systems (RMS)
- Video: public and private CCTV, in-car, body-worn, interview, crime scene
- Audio: 911 call, radio and interview
- Automated License Plate Recognition (ALPR) systems
- Location systems
- Automated Finger Print Identification System (AFIS)
- Gunshot detection systems
- Physical evidence such as photos, lab reports, DNA, finger prints, weapons
- Forensic extractions from digital devices
- Social media
- Other publicly-available content

The **public portal** improves community engagement by enabling citizens to securely share tips, photos and video with police departments and enables businesses to easily register their private CCTV cameras.

The **investigation portal** puts investigators in control of digital evidence to securely organize it for each incident in a linked digital case folder. It makes investigators more efficient by automating access to available digital evidence, enabling them to initiate and track workflow requests, and notifying them when requests are fulfilled.

In addition, a powerful correlation engine suggests relevant content from connected sources, helping to ensure that all potential evidence is considered; a comprehensive search and analytics engine indexes and examines evidence and connected sources; and maps and timelines visualize data, making important patterns and relationships more visible and easier to understand.

The **prosecution portal** makes it easy to securely and electronically share evidence with prosecutors so that investigators no longer waste valuable time physically copying and transporting DVDs, thumb drives and paper files.

THE BOTTOM LINE:

INVESTIGATORS SOLVE MORE CASES FASTER AND SET UP MORE SUCCESSFUL PROSECUTIONS.

POLICE DEPARTMENTS WORLDWIDE RELY ON NICE DIGITAL POLICING SOLUTIONS

Over three thousand police departments around the world rely on NICE digital policing solutions. Even more, **twenty-five thousand customers** trust NICE Systems to solve their information management challenges.

Learn more at <http://www.digital-policing.com>

CONTACTS

Global International HQ, Israel

T +972 9 775 3777

F +972 9 743 4282

Americas, North America

T +1 201 964 2600

F +1 201 964 2610

EMEA, Europe & Middle East

T +44 0 1489 771 200

F +44 0 1489 771 665

Asia Pacific, Singapore Office

T +65 6222 5123

F +65 6222 5459

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The NICE logo is displayed in a bold, black, sans-serif font. The letters 'I' and 'C' are connected. A registered trademark symbol (®) is located to the upper right of the 'E'. The logo is set against a background of glowing blue binary code (0s and 1s) on a dark blue gradient.

ABOUT NICE PUBLIC SAFETY

NICE public safety solutions integrate and put into context information from many sources to help emergency communications centers and investigation departments reconstruct and understand the who, what, when, where and why of an incident. NICE Inform, the industry-leading digital evidence management (DEM) solution, gives emergency communications centers better insight into how to continuously improve their operations. NICE Investigate is the leading open, digital policing solution that automates and expedites the entire digital investigation process, helping to increase case clearance rates. Over 3,000 police departments worldwide rely on NICE solutions for digital policing.

ABOUT NICE SYSTEMS

NICE Systems (NASDAQ: NICE) is the worldwide leading provider of enterprise software solutions that empower organizations to make smarter decisions based on advanced analytics of structured and unstructured data. NICE solutions help the world's largest organizations deliver better customer service, ensure compliance, combat fraud and safeguard citizens. Over 25,000 organizations in more than 150 countries, including over 80 of the Fortune 100 companies, are using NICE solutions. www.nice.com.



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